COMMON ACCOMMODATIONS FOR FUNCTIONAL LIMITATIONS IN THE WORKPLACE

Functional Limitation	Examples of Possible Accommodations
Difficulty Regulating Attention	 Visual or auditory reminders Written instructions Use of an audio recorder Use of a timer Modified break schedule
Distractibility	 Allow flex-time to adapt to most productive work hours- for example, beginning work an hour early Working at home part-time Noise-cancelling headphones or white noise machine Distraction reduced environment such as individual office space Locate employees office away from distractions Reduce clutter in work spaces
Impulsivity	 Partner with a co-worker on larger projects Create a timeline (divide the project into steps and give due dates for each step) Schedule times to work on projects (block off time for the employee to work on specific projects)

Functional Limitation	Examples of Possible Accommodations
Hyperactivity	 Movement breaks Use of a fidget or stress ball Working from home
Time Management	 Use calendar alerts or alarms Divide larger tasks into smaller more manageable steps Staggered deadlines Use a large wall calendar Provide checklists Allow apps and/or assistive technologies that help with time-management Written instructions and/or prompts Avoid assigning tight deadlines wherever possible Discuss the best way to give feedback during times of pressure
Task Management	 Log tasks into calendar or write them down in a notebook, create checklists Use an agenda Use of reminders and alerts Provide follow-up meeting and/or instruction with an email Allow recording of instructions and messages Provide extra time to complete tasks when necessary

Functional Limitation	Examples of Possible Accommodations
Organization and Prioritization	 Use colour coding system Allow supervisor, mentor or job coach to support with prioritizing tasks Provide a "cheat sheet" of high-priority activities, project etc. Provide samples of work at various stages Create checklists
Abstract Thinking	 In interviews ask closed rather than open-ended questions Do not ask metaphorical questions Avoid hypothetical/abstract questions in favour of questions about the person's past experiences Use visuals and concrete examples to explain abstract concepts Allow employee/interviewee to ask clarifying questions
Speaking and Communicating	 Provide advanced notice of topics that will be discussed in meetings Provide advanced notice if the employee will be required to speak in meeting Allow written response in lieu of oral response Allow employee to use EA, mentor, or trusted colleague for support
Atypical Body Movements or Self-Stimulating Behaviours	 Provide breaks for movement and space for employee to engage in movements that provide sensory input or have calming effects Allow employee to use hand-held squeeze balls or other items that provide sensory input or calming effects Set clear expectations

Functional Limitation	Examples of Possible Accommodations
Sensory Sensitivities	 Allow alternatives to fluorescent lights- low lighting, natural light, lamps etc. Noise cancelling headphones Allow music on headphones Provide a scent free workplace
Stress Management	 Provide praise and positive reinforcement Refer to EAP Allow the employee to make phone calls for support Provide sensitivity training for workforce Allow presence and use of support animal Modified work schedule Explore different methods of communication Flexible schedule Working from home
Structure and Routine	 Plan for unexpected changes Have a back up plan for when meetings are cancelled or work is finished early Ensure changes to routine and expectations are communicated clearly and in advance

Functional Limitation	Examples of Possible Accommodations
Reading Social Cues and Rules	 Set clear expectations and ensure these are clearly communicated Use visual charts and clear descriptions of roles and reporting structure Review conduct policy with employee Use concrete examples Ask the employee to repeat back what they understood Provide timely and ongoing feedback Use role-play scenarios Use training videos Ensure all employees are using appropriate social skills in the workplace Define clear and measurable expectations for respect in the workplace Define clear and measurable expectations for respect in the workplace Define how success will be measured (such as no critical comments in team meetings, no outbursts, etc.) Allow the option of not attending social functions with work employees Provide training social support and conflict resolution to all staff

Functional Limitation	Examples of Possible Accommodations
Following Instruction	 Provide a written list of instructions Check for understanding by having individual repeat instructions back to you Remove distractions where possible Break down instructions into steps or smaller tasks Provide a demonstration or visual where possible Record directions and instructions
Reading	 Request that tasks be orally presented to you rather than written down Provide alternate formats, such as audio or video Provide text-to-speech software Provide a quiet work environment Allow for extra time to complete tasks Provide a reader
Memory	 Provide memory aids Calendars Reminders applications Text or email alerts Flow charts Audio recordings Provide a copy of meeting notes Provide written instructions

Functional Limitation	Examples of Possible Accommodations
Behavioural	 Provide a job coach, mentor, or counsellor Service animal Set clear expectations Model appropriate behaviour Awareness/etiquette training Job restructuring Modified break schedule Use positive feedback wherever possible Working from home Explore different methods of communication
Communication	 Allow questions to be submitted online Record verbal instructions Provide examples and scripts Prepare employees for meetings and conversations by offering written agendas and setting expectations ahead of time Allow written response in lieu of oral responses Allow extra time to process and formulate a response Use visuals, for example slideshows or diagrams Check for understanding

Functional Limitation	Examples of Possible Accommodations
Spelling	 Allow the use of a dictionary and/or thesaurus Allow spell-checking applications such as Grammarly Allow for extra time to complete tasks Allow use of a word processor
Writing	 Provide a <u>scribe</u> Provide speech-to-text software Request to complete tasks in alternative formats, such as audio or in-person Allow for extra time to complete tasks Allow use of a word processor
Math	 Allow the use of a calculator Provide a quiet working environment Provide tables and charts of common measurements Allow for extra time to complete tasks
Decision Making	 Create a decision-tree template to assist with problem solving or analytical thinking Have regular check-ins during the decision making process Create a list of situations that may require reaching out for assistance
Time Pressure	 Review assigned tasks to establish a reasonable amount of time required for completion Create frequent check-in opportunities Define clear priorities

Functional Limitation	Examples of Possible Accommodations
Limited Mobility and/or Chronic Pain	 Provide accessible work spaces and work locations Modify tasks to reduce pushing, pulling, lifting, and reaching Allow for seated work when necessary/limit periods of standing Allow use of a standing desk Allow the use of or provide assistive technology Modified work hours/days Modified or different duties Allow working from home where possible
	 Allow the use of or provide heating pads and/or ice packs Allow use of electric heating pads and/or massagers
Attention to Detail	 Reduce distractions in the physical environment Provide additional training Allow for extra time to complete tasks Allow short breaks whenever concentration declines to improve focus Create checklists to help ensure quality control Allow for exchange of tasks to benefit from the strengths of each employee
Stamina/Fatigue	 Provide ergonomic equipment and/or anti-fatigue matting Flexible schedule Modified break schedule/frequent breaks Working from home

Functional Limitation	Examples of Possible Accommodations
Stress Management	 Offer increased learning, re-learning, or training time Allow modifications of the physical environment (such as reduced lighting, noise, clutter, etc.) Allow flexibility in work schedule (such as modified start and end times, gradual return to work, frequent breaks, etc.) Create frequent check-in opportunities Allow for exchange of tasks to maintain work balance Consider requests for some or all of work to be done at home Discuss ways of providing potentially anxiety-provoking instruction and feedback Provide increased support in anxiety-provoking situations Allow reasonable time off to attend counselling sessions or medical appointments Respect identified triggers and consider making accommodations to reduce exposure to triggers
RESOURCES	
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